

Transkrypcja nagrania

Zad. 4

Consultant:

Hello, technical support. How can I help you?

Student:

Hi. I installed a free app yesterday, and now my phone is acting really strange.

Consultant:

What exactly is happening?

Student:

My battery drains fast, and messages were sent from my phone, but I didn't write them.

Consultant:

It sounds like the app may have access to your contacts and messages.

Student:

Oh... What should I do next?

Consultant:

First, uninstall the app and restart your phone. Then check your privacy settings and change your passwords, just to be safe.

Student:

Should I do anything else?

Consultant:

Yes. In the future, avoid downloading apps from unknown sources and always read the permissions carefully.

Student:

Thank you for your help.

Consultant:

You're welcome.